

OFFICE OF THE DIRECTOR
DEPARTMENT OF MOTOR VEHICLES
P.O. BOX 932328
SACRAMENTO, CA 94232-3280



October 8, 2018

Honorable Alex Padilla
Secretary of State
1500 11th Street
Sacramento, CA 95814

Dear Secretary of State Padilla:

Last week, the Department of Motor Vehicles and California Department of Technology discovered an administrative processing error impacting California Motor Voter data collected from DMV field offices between April 23 and September 25, 2018 and sent to the Secretary of State. An extensive internal audit by our departments found that approximately 1,500 customers may have been registered to vote in error. This error has been corrected and is separate from the processing error we notified you about in writing on September 5.


This error occurred when DMV technicians processed customer requests at field offices to change voter eligibility responses on driver license applications. Due to the order in which the change was processed, the customer's initial responses were retained instead of the correct and revised responses. These customers may not have completed an affidavit of registration to vote, and their records were sent erroneously to the Secretary of State's office. None of the impacted customers are undocumented immigrants who received a driver license under AB 60. These DMV processing errors occurred through no fault of the customer, and we will coordinate in notification to the affected customers.

On September 26, DMV implemented a scheduled IT upgrade replacing its driver license application system. This new upgrade has prevented the reoccurrence of this error. The system enhancement added safeguards to ensure only records for customers affirming eligibility are forwarded to your office.

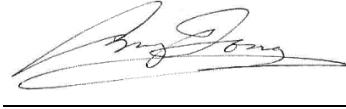
DMV and CDT remain committed to working collaboratively with your office to implement the California New Motor Voter Program. If your office or county registrars have questions or identify issues with any particular Motor Voter records, please contact Licensing Operations Division Deputy Director Wesley Goo, and Program Manager Deanna Wida. We will work expeditiously to research and resolve any potential issues.

Honorable Alex Padilla
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Sincerely,



Jean Shiomoto
Director
California Department of Motor Vehicles



Amy Tong
Director and State Chief Information Officer
California Department of Technology



ALEX PADILLA | SECRETARY OF STATE | STATE OF CALIFORNIA
ELECTIONS DIVISION

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October 8, 2018

First and Last Name
Address
City, CA Zip Code

Dear Full Name,

The Secretary of State's Office has been informed by the Department of Motor Vehicles (DMV) that during your recent visit to the DMV an administrative processing error by the DMV resulted in you becoming registered to vote. According to DMV records, you did not choose to register to vote.

For this reason, your voter registration will be cancelled.

To be eligible to register to vote in California, you must be:

- A United States citizen, and a resident of California,
- At least 18 years old,
- Not currently in state or federal prison or on parole for the conviction of a felony, and
- Not currently found mentally incompetent to vote by a court.

If you **do not** meet **all** of these eligibility requirements, you cannot register to vote and you cannot vote. If you meet these requirements and wish to register to vote, you can visit RegisterToVote.ca.gov. If you have any questions or would like a paper voter registration card, please contact our office at (800) 345-8683 or email elections@sos.ca.gov.

We apologize for any inconvenience this may have caused.

Sincerely,

California Secretary of State